

Global Crystal Bowl Symposium 3

Terms and Conditions

PLEASE READ THE FOLLOWING BOOKING CONDITIONS CAREFULLY. THESE OUTLINE OUR OBLIGATIONS TO YOU, AND YOUR RESPONSIBILITIES TO US.

These terms and conditions are the entire agreement between you and the organisers of the Global Crystal Bowl Symposium 3 (GCBS3) on 6 – 12 November 2024.

These terms and conditions are governed by Australian law and the parties submit to the non-exclusive jurisdiction of the courts of Australia in respect of any dispute or proceeding.

On the Registration Form, you will be asked if you have read these Terms and Conditions. If you tick YES and you have not fully read these Terms and Conditions, we take no responsibility for this.

CANCELLATION POLICY

Before purchasing a place at the GCBS3, please make note of the cancellation policy as set out below. It is your responsibility to read and understand our cancellation policy before making a booking.

So that you understand our process, as soon as you book, a percentage of your payment goes to accommodation, meals and other supplier costs.

IF YOU CANCEL -

- Before 1st July 2024, you will receive a refund of all monies paid for the Symposium package less a USD \$300 cancellation fee.
- Before 15th September 2024, you will receive a refund of all monies paid for the Symposium package less USD \$1,000 cancellation fee.
- After 15th September 2024, there is no refund.
- If you cannot attend, it is possible to transfer your place to another person and it will only incur a \$50 administration fee.
- On compassionate grounds, at our discretion, we may waive the cancellation fee.

IF WE CANCEL -

If we cancel GCBS3 you will receive a full refund of your symposium payment, within 90 - 180 days of being notified of the cancellation.

We will not be responsible for your airfare or any other purchases that you made to attend this event.

INSURANCE

Your safety and security is of utmost importance to us, therefore please purchase International travel insurance for the GCBS3. We require you to send a copy of your insurance certificate to carmen@calmandcreative.com.au before your departure for the symposium. We have this in case of emergency so we can liaise with the relevant body.

We recommend you take out insurance from the day you make your first GCBS3 payment as this can cover you for a number of events including illness and some cancellations (please read their disclaimer carefully). Please note that travel insurance does not cover you for simply changing your mind.

We are not responsible for your expenses incurred in preparation for the Symposium, such as airline tickets, loss of work, and/or other costs associated with preparing for your trip.

PASSPORT AND VISA

It is your responsibility to ensure you have a valid passport (including a minimum 6 month validity from the return date) and a visa if applicable. We recommend using the official government site to purchase your Cambodia visa. Make sure you leave adequate time to receive your visa before departure.

<https://www.evisa.gov.kh/>

PROGRAM ALTERATIONS

The Global Crystal Bowl Symposium 3 reserves the rights to alter the Program before or during the event - any effecting changes you will be notified accordingly.

PRICES

All prices quoted are in USD, are inclusive of any relevant taxes, are per person and inclusive of all Symposium inclusions as stated on the website landing page.

PHOTOGRAPHY AND VIDEO

We will be taking photographs and videos during the symposium. By reading this you understand that while participating in the program, you may be photographed and videoed. Therefore, you agree to allow your photo, video, or film likeness to be used for any legitimate purpose by the organisers and the venue. This may mean that this includes (but not exclusive to) social media such as Facebook, Instagram and newsletters. If you disagree with this, then please inform the organisers through email at carmen@calmandcreative.com.au

CODE OF CONDUCT

Co-operation, kindness, love and respect are the cornerstones of the Global Crystal Bowl Symposium 3 and are the guiding standards of conduct with which we all agree to follow. By reading these Terms and Conditions you agree to conduct yourself according to our Code of Conduct. You understand that should you engage in inappropriate, illegal, or disruptive behaviour you will be asked to leave the symposium and the resort at your cost and no refund will be available.

HEALTH, FITNESS & MEDICAL

As a GCBS3 participant, you hereby:

- 1) Consent to receive medical assistance/treatment which may be deemed advisable in the event of injury, accident, and/or illness during this program.
- 2) Waive any right to bring an action for loss or damage against the Symposium organisers, venue or others associated with GCBS3 where assistance/treatment (provided or attempted) has accidentally worsened your condition.

You certify that you are physically fit and have not been advised to not participate by a qualified medical professional. You certify that there are no health-related reasons or problems which preclude your participation in this Symposium.

RELEASE OF LIABILITY

As a GCBS3 Participant you hereby agree to release, indemnify, and discharge the Symposium Organisers and Partners (and/or their directors, family, employees, co-facilitators, volunteers and

representatives) on behalf of yourself, your children, your parents, your heirs, executors, administrators, assignees, personal representatives and estate as follows -

A. You agree that the Symposium Organisers and Partners are not responsible for any loss, damage, cost, expense, or other liability whatsoever incurred by arising out of

- a) Injury, accident or death
- b) Loss or delay of baggage or other property; and or
- c) Any delay, inconvenience, loss or enjoyment, or frustration, whether physical or mental resulting from, but not limited to any of the following factors:
 - i. The act or omission of any party including the Symposium Organisers and Partners including volunteers.
 - ii. Mechanical breakdown, government actions, weather or any other factors beyond the Symposium Organisers and Partners control.
 - iii. Your failure to read the information provided and/or follow instructions including but not limited to obtain sufficient travel protection and health insurance, and providing correct and complete personal health and travel information.
 - iv. Your cancellation and/or change of any travel service; and/or
 - v. Your medical or health problems or physical disabilities stated or otherwise.

B. You agree that your participation in all GCBS3 activities, accommodation use, travel and transportation (self-driven, private, hired, public, with or without a hired driver) is purely voluntary AND you expressly agree to assume all the risk of injury and activity and/or damage in participating in all activities, accommodation, use and transport services and options offered during the Symposium.

C. You agree that the Symposium Organisers and Partners hold no responsibility for the action omissions of third parties or independent contractors, including in the event they modify the nature of a service as compared that to the advertised nature of the Symposium Tour.

D. You acknowledge that any eventuality of the same risks are not grounds for refund or discount.

E. You acknowledge that this Accident Waiver and Release of Liability part of the Agreement will be used by the Symposium Organisers and Partners in events in which you may participate and that it will govern your actions and responsibilities during the GCBS3.

F. You hereby agree that the Symposium Organisers and Partners are released from all liability arising from any negligence or fault, for your death, disability, personal injury, property damage, property theft, or actions of any kind which may hereafter occur to you, including your travelling to and from this GCBS3 program, food poisoning, accommodation issues, business, legal, life or financial advice.